

## DIRECT CREDIT TRANSFER POLICY AND PROCEDURE

| Regulation and | Standards for RTO's std 3.5   |
|----------------|---|
| Standards      | National Code Std 2   |
| Policy         | Imagine Education Australia will recognise all qualifications issued by any other RTO.  |
|                | Learners can apply for Direct Credit Transfer for units of competency and/or modules (unless<br>licensing or regulatory requirements prevent this) by submitting an Imagine Education Australia<br>Direct Credit Transfer Application Form together with supporting evidence such as a USI<br>Transcript, an original or certified copy of a Record of Results / Statement of Attainment.<br>The Direct Credit Transfer Form is available from our website: <u>www.imagineeducation.com.au</u>  |
|                | Before providing credit on the basis of a statement of attainment or record of results, Imagine<br>Education will either authenticate the information by directly accessing the USI transcript online<br>for any student that has activated permission for Imagine Education to do so in the USI Registry<br>System, or by contacting the organisation that issued the document to confirm the content is<br>valid.   |
|                | <ul> <li>Imagine Education will still exercise caution when using a student's USI transcript to validate training achievements for purposes of gaining credit: <ul> <li>By exercising the same caution with printed or emailed PDF versions of a USI transcript provided by a student as would be done with hard-copy certificates issued by RTOs.</li> <li>By directly accessing the online version made available by RTOs when possible, which provides a stronger level of assurance, suitable for credit transfer purposes.</li> <li>By always contacting the organisation that delivered the training if there are any reasons to be concerned about the authenticity of credentials presented.</li> <li>By advising the USI Office of any fraudulent activity in relation to a USI transcript.</li> <li>As the availability of the USI transcript is dependent on the AVETMISS reporting cycle, Imagine Education may have to rely on the hard copy of certificates issued by RTOs to validate training undertaken recently.</li> </ul> </li> </ul> |
|                | Imagine Education does not Credit Transfer a full qualification unless the request is made by the Department of Employment, Small Business and Training (DESBT) or Australian Skills Quality Authority (AQSA) for a closed RTO where the Award has not been issued.   |
|                | As a general rule regarding qualifications commenced through another provider, the maximum component of a qualification allowed for Credit Transfer in order to obtain an award will be 75% of a course as measured by the units of competency within the relevant Training Products packaging rule. Students will be required to undertake the final 25% of their course assessment with Imagine Education in order to qualify for an Imagine Education issued award.  |
|                | *Applications for Direct Credit must be submitted prior to the commencement of the applicable course. Credit will not be approved once a course has been completed.   |
|                | * If learners have been offered a discounted price for the course, there will be no reduction in fees for the credit transfers. If full price for the course is paid, the learner is eligible for a reduction in fees for the credit transfers.   |
|                | * If a student applies for credit after course commencement, the learner is NOT eligible for a reduction in fees for the credit transfers.  |
| Procedure      | Pre-enrolment (new students)  |
| riocedure      | <ol> <li>Pre-enrolment (new students)</li> <li>Potential students who request an evaluation of their applicable credits <i>prior</i> to enrolment will send the previous Record of Results (ROR) / Statement of Attainment (SOA) / USI Transcript (evidence for credit) via their agent or directly to either admissions or a member of the 101 Sales team.</li> </ol>  |
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|               | 2. Admissions or 101 sales team will send the agent or student a Direct Credit Transfer (DCT)              |
|---------------|--|
|               | form (if it has not been included) for the student to complete and return with their                       |
|               | transcripts.   |
|               | 3. Admissions or 101 sales team send the evidence and completed Direct Credit Transfer                     |
|               | form to applicable Campus General Manager (CGM), who will authenticate the evidence,                       |
|               | evaluate the number of credits and (if applicable) evaluate price and return to sender (and                |
|               | cc 101 marketing).   |
|               | <ol> <li>Discount for credits will be calculated using the full price for the course as per the</li> </ol> |
|               | international fee schedule, divided by the number of units for the qualification, multiplied               |
|               | by the number of units of credit granted.  |
|               | 5. The evidence and Direct Credit Transfer form with calculation, will be returned to                      |
|               |  |
|               | admissions or 101 sales team, so the tuition fee listed on the letter of offer can reflect any             |
|               | adjustments.   |
|               | 6. If the form comes from the agent, the CGM will cc the 101 sales team on the email to                    |
|               | admissions so 101 sales team can organise the tuition fee to include the credits.                          |
|               | Pre-enrolment (existing students)  |
|               | 1. Trainers are sent the Finishers report which identifies students that are finishing in 4                |
|               | weeks' time.   |
|               | 2. Trainer is to identify from this report any of their students whom would be eligible to have            |
|               | credits transferred to their next course.  |
|               | 3. Trainer is to assist student to complete and sign a Direct Credit Transfer Application Form.            |
|               | 4. The Trainer will assess the qualification and units of competency for currency on                       |
|               | www.training.gov.au. To be granted credit for a unit it must be deemed equivalent on                       |
|               | training.gov.au  |
|               | 5. The Trainer will highlight and sign next to each of the units to be granted for credit                  |
|               | transfer and indicate the number receivable in the 'office use only' section of the Direct                 |
|               | Credit Transfer Application Form.  |
|               | 6. Trainer returns the direct credit form to the student to bring to orientation                           |
|               | 7. The student is required to submit this Direct Credit Transfer application to the Student                |
|               | Payments Officer (SPO) prior to the commencement of the applicable course (this could                      |
|               | be at orientation time of commencement of course they are entering).                                       |
|               | Course commencement (existing students)  |
|               | 1. At orientation, student hands the Direct Credit Transfer form and ROR / SOA / USI                       |
|               | Transcript to Student Services Officer (SSO), CGM or applicable Trainer.                                   |
|               | 2. CGM or applicable Trainer authenticate the evidence and evaluate the number of credits.                 |
|               | CGM makes a diary note in eBECAS recording this.   |
|               | 3. SSO applies the credits in eBECAS before generating the students training plan.                         |
|               | 4. The completed application for direct credit transfer together with the ROR / SOA) / USI                 |
|               | Transcript (with highlighted units for credit transfer) is scanned to the students' academic               |
|               | folder on JDrive and emailed to <u>canvas@imagineeducation.com.au</u> .                                    |
|               | 5. canvas removes the applicable units from the student's canvas enrolment.                                |
|               | * Note that for "upgrade" courses to enrolment courses or students with First Aid Courtificates            |
|               | * Note that for "upgrade" courses, re-enrolment courses or students with First Aid Certificates            |
|               | from our Third-Party Provider, the direct credit form does not go to SPO.                                  |
|               | As Imagine Education Australia provides training in designated timetables, there will be no                |
|               | reduction in course duration. A student will <b>not</b> be required to attend classes for units that have  |
|               | already been acknowledged as a Direct Credit Transfer.   |
|               |  |
| Supporting    | Application for Direct Credit Transfer (available on the IEA Portal and IEA website)                       |
| Documentation | <ul> <li>Fees located on IEA website</li> </ul>  |
| Reviewed      | Annually, 25/05/2024   |
| Version       | 3.6  |